



SoonerCare Provider Reimbursement Notice

OKC Metro Area (405) 522-6205 / Statewide Toll-Free (800) 522-0114

Nursing Home Focus on Excellence Metrics Changes

OHCA PRN 2013-1X

November 15, 2013

Dear Nursing Home Administrator,

This notice is to inform you that the Oklahoma Health Care Authority (OHCA), along with its Board, have evaluated the entirety of the Focus on Excellence (FOE) program and approved, through the State Plan Advisory Rate Committee (SPARC), quality changes to continue the advancement of nursing home excellence. With these adjustments the program will continue to provide Oklahoma facilities with the tools for continued improvement of quality care. The new FOE methodology will be as follows:

Person Centered Care:	90
Direct Care Staffing:	50
Resident/Family Satisfaction Surveys:	80
Employee Satisfaction Surveys:	50
Licensed Nurse Retention:	65
Certified Nurse Retention:	65
Distance Learning:	35
Peer Mentoring:	30
Leadership Commitment:	35

The benchmark for the Employee Satisfaction Survey component will increase from 65 to 70 and the benchmark for the Resident/Family Satisfaction Survey component will increase from 72 to 76.

A facility must earn 100 or more points for payment and will receive \$.01 per day for each point earned. To receive payment a facility must not have a service tag from the Health Department with a severity level of 1 or greater and not be under a CMS ban for new admissions. A detailed breakdown of your points earned is currently available on the FOE web portal.

If you have any questions please contact Jennifer Wynn by phone or email at 405-522-7306 or Jennifer.Wynn@okhca.org; or Dena Marchbanks by phone or email at 405-522-7343 or Dena.Marchbanks@okhca.org.

The Oklahoma Health Care Authority would like to thank you for your commitment to quality care to our SoonerCare members and for your participation in the Focus on Excellence program. This program and your participation are significant steps in recognizing and rewarding improvements and continued maintenance in quality care within the long term care industry.