

Member Advisory Task Force

Item	Notes	Recommendations/ Golden Nuggets
Welcome, Consent Agenda	<p>Welcome and participants introductions were done.</p> <p>The Co-Chair stated the MATF minutes are meant to track conversations and the progress of the MATF. It also helps highlight items the members were not aware of. Be sure to pay attention to the "Golden Nuggets" items. Members should review the minutes and let the Oklahoma Family Network (OFN) and the Co-Chairs know if anything needs to be added or revised.</p>	
Legislative Watch and Budget Update	<p>The presenter recently accepted the legislative liaison position at the OHCA. The presenter was previously on the Senate staff and staffed the Health and Human Services Committee. They expressed they were glad to meet with individuals who benefit and receive the services Sooner Care provides. They provided an update on the state budget. OHCA is asking for \$69 million dollars to maintain current levels of services. Even though the legislative process is half way through, they are only in the beginning stages on the budget process. Most of the funding for new revenues and cuts is speculative. The legislature has asked what a 5, 10, and 15 percent budget cut would look like to the agency. 5% cut = 14% provider rate cut; 10% cut = 20% provider rate cut and a 15% cut = 25% provider rate cut. A 25% provider rate cut would mean health care providers would be backing out on providing services and would not be billing Medicaid. They will be looking at what services and programs can be reduced instead of having a 25% provider rate cut. Early next week, they will be releasing first ideas of what cuts will look like. These may include prospective cuts to the PACE program, the medically fragile program, and TEFRA. Services reductions include behavioral health, pharmacy, occupational therapy, and physical therapy.</p> <p>The cigarette tax update – house democrats are asking for a \$1.50 increase per pack on the cigarette tax. If this passes, 45% of the money will go to the OHCA and the remaining money will go to the Department of Mental Health and Substance Abuse Services and a few other agencies. The house and senate leadership have expressed support but since it a tax increase, it would have to originate in the House of Representatives and would need 76 votes to be approved. Provider meetings will occur next week to hear from program individuals and providers.</p> <p>The presenter stated data information is broken down by county; therefore, if staff wants to contact their legislator, this information is available. They can provide a link with the information. It is important to talk to providers and ask them to talk to</p>	

	<p>professional organizations. OFN stated there are families who would like to share their story. OHCA can coordinate getting their story out.</p> <p>A question was asked about HB1270 – there is a knowledge based quiz attached to this bill. There is new language that exempts TEFRA individuals. It doesn't appear there will be an impact on this bill – it is business as usual. The Co-Chair asked OHCA staff to notify them if they see concerns about this bill and they can help orchestrate from the family side. The Co-Chair asked the presenter, once they are closer to making some decisions, especially around the budget, to contact the Co-Chairs and OFN with the information and it will be sent to the members. Members should be looking for an e-mail in May and it may be a short turnaround to respond.</p> <p>OFN distributed the "Invest in Mental Health and Substance Abuse Services" card. NAMI Oklahoma has distributed the card the last few years to raise awareness of the needs of people around behavioral health. They stated we might want to create this type of card for our use to include more space to provide information and state how Sooner Care has impacted them. The OFN asked if we came up with what should be on the cards, would individuals be supportive in getting 10-15 people in the community who utilize Sooner Care to complete and state how Sooner Care has impacted them? Members expressed they are supportive. OFN will draft and send to a few members to review. The cards will be printed and put in the mail by mid week next week. The cards will be distributed to legislators during "Days at the Capitol." If members do not feel comfortable taking them to the legislators, the OFN will distribute.</p>	
<p>Rules Update</p>	<p>At the last meeting there was an update on approximately 20 permanent rules (the second round of permanent rules). These rules have been submitted to the Governor, Senate, and the House. The rule process has changed. Their process is to approve or disapprove or make changes. This must be done by a joint resolution. If they fail to do so, which they have failed the last 3 years, then it is up to the Governor to approve. The process is very lengthy. The tentative timeline is sometime in September. If the house and senate take action it will be before the legislature adjourns in May. See handout regarding legislative rules for further information.</p> <p>They are proposing some changes to the waiver regarding in home supports for adults and children (the waiver is for individuals who have developmental disabilities). The changes have been determined and they are in the summary as well as posted on the OHCA website. See handout for further information. DHS has put up fliers in all county offices to include this information. OHCA would like input from individuals and they can go on-line or provide written comments. The comments deadline closes April 14th.</p> <p>OHCA is required to do public notice and one form is to put information on-line. They are trying to reach people and utilize those who use the services. They will provide CMS the MATF comments. Once approval is received, they will bring the rules in line with federal approval. The presenter asked for the MATF to review the information and</p>	

	<p>get the information to them. There is a diverse group of MATF members that can provide input.</p> <p>There has been a state collaboration at the cabinet's direction to develop a screening portal for the aged and disabled population. There have been several committees combined to look at what kinds of questions should be on the screening application. The group met yesterday and looked at New Hampshire's questions to use as a model. Recommendation is to have the MATF review the New Hampshire's website and provide input (include like's, dislike's, and what should be added). The website can be accessed at "nheasy." The timeline for input is by next Friday. The group will meet again next month. Once the standard questions are received, they can send to the MATF for input. They are looking to go live in October. Once the link is received, OFN will set up a screen share so individuals can access and make comments.</p>	
<p>Helpline and Access Changes</p>	<p>The presenter is working on a redesign of the number of call trees for the Sooner Care Helpline. New options have been added to include "are you calling to change your PCP or medical home?" Another is how to print an ID card. It gives prompts on how to do and they are finalizing two videos on how to do this on-line. It will also provide information on how to obtain a Sooner Care ride, claim status, complex medical need, questions about your contract, and how to talk to a Sooner Care member. Starting in September, individuals will enter their ID number or the last four digits of the SSN or date of birth (enter information of the member), and they will be connected with an automated system that tells them the date they need to renew their Sooner Care, who their PCP is, etc. They will be adding information on what is needed to apply for Sooner Care and will include a video on how to do. OHCA is hoping in May, to no longer print Sooner Care cards. A concern was expressed they need to think about senior citizens and the rural areas.</p> <p>Currently, the provider can look up member information in the system. Pharmacies do not have access to this information. Members can take a screen shot of their Sooner Care card (front and back) and provide to the pharmacy.</p>	<p>Golden Nugget: Providers now have access to Sooner Care member information.</p> <p>Golden Nugget: Members can take a screen shot of the front and back of the Sooner Care card to provide to the pharmacy or a provider.</p>
<p>Potential Sub-committees (budget, MATF dates, Future Agenda Items, Private Duty Nursing, Recruiting/Retaining Providers Member Concerns)</p>	<p>In the past year, we have pulled some MATF members together to look at policies. We want to use that process as a subcommittee to look at specific target items. There are some members on the MATF who are using private duty nursing and looking at ways to improve. We thought it would be helpful in developing sub-committees to review this as well as other items. The group is supportive. The Sub-committees will look at the following topics: 1) Budget; 2) Private Duty Nursing; 3) DME; and 4) Policy. If members have additional topics, let Wanda know. Meetings will be done during the week and they could use technology to meet if individuals cannot meet in person. OHCA staff will be included as needed. We want to set up the subcommittee meeting on policy within the next two weeks and the budget meeting the next week. The Co-chair asked OFN to send an e-mail to members asking for individuals who would like to serve on the sub-committee.</p> <p>The MATF meeting dates for the remainder of the year are: June 10th, August 5th,</p>	

	September 9th, and December 8th.	
Lunch Weighted Blanket Project	The presenter's child has sleep problems and sleep walking. They have experienced these issues since they were a baby. The presenter researched on-line about possible solutions and found a weighted blanket can be used. They viewed on-line how to make the blanket and have made several with different weighted beads and prints. They showed the group the different types of blankets they have made. There are certain weight/age limits when making this type of blanket (1 lb. per 10 lbs. of body weight). The blanket has helped the child as well as their 90 year old grandmother.	Golden Nugget: Weighted blankets can assist those with sensory issues, anxiety and other health issues.
Member Newsletter	<p>Below is the list of topics/subjects that will be featured in the member newsletter:</p> <p>Pharmacy: Academic detailing-ADHD article; Dental: Cavities prevalence article, How important are your teeth?, Another reason to drink water; Health Promotions: A FAQ specifically for foster parents; Health Policy Division – A "did you know" about African American health disparities; Finance (Rob G): A did you know about TPL and how it affects members; Evergreen items: Weight loss tips that are also good for the teeth, Pediatric blood lead poisoning-tips for parents, Immunizations/turn a sports physical into a well-child check, Allergy season and the medication that OHCA covers, A summer safety tip info graphic. The member newsletter will be sent out the last week in April.</p> <p>Members expressed they would like the following items added to the newsletter: how immunizations can support the community, members can take a screen shot of their Sooner Care card to provide to the pharmacy, providers have access to Sooner Care information, summertime safety reminders, members can use urgent care centers instead of the emergency room.</p>	
Final Comments Announcements	<p>With the current budget issues it hurts OHCA to know members are going through issues or have lost services. Some members have talked to agency staff and organizations to hear member's stories. This information has benefited OHCA staff and has been a morale booster. If anyone would like to provide their story let OFN know and they will get the information to OHCA staff.</p> <p>The presenter stated OHCA would like pictures of families. OFN will send an e-mail asking about interest.</p>	Golden Nugget: Stories from members improve morale of OHCA staff and help them to remember why they do what they do.