

Dear SoonerCare Choice and Insure Oklahoma Providers,

Earlier this year, with the help of Pacific Health Policy Group (PHPG), we conducted several stakeholder meetings and began researching nationwide Patient Centered Medical Home (PCMH) trends and practices. Topics researched included care coordination, quality, utilization, and provider payments in order to evaluate and improve our own PCMH model.

During the review of our current program PHPG discovered that some of our members never established a relationship with their aligned primary care provider. Establishment of that relationship is one of the corner stones of being a PCMH provider for our SoonerCare Choice members. To make sure the members understand their responsibilities we have started an outreach campaign to all SoonerCare Choice members educating them on the importance of seeing their provider and reminding them of our ability to assist through our SoonerRide program.

Since care coordination cannot take place until the member has been seen by their primary care provider we are making changes to the methodology for this payment. Starting January 1st 2018, the Oklahoma Health Care Authority (OHCA) will only pay care coordination fees for members that have had a visit with their assigned provider. This includes Insure Oklahoma providers and their assigned members as well. On a monthly basis prior to the care coordination payments being calculated, we will look back 15 months to make sure you receive care coordination for all established members aligned with your practice.

In order to implement this change, contract amendments will need to be signed by all providers prior to November 30, 2017. The Amendment can be downloaded at okhca.org/providerenrollment. The amendment needs to be signed and submitted by fax, or email, to 405-530-3224 or providerenrollment@okhca.org.

Since this is a material change to your SoonerCare contract, please submit your signed Amendment by November 30, 2017. If your Amendment is not received by December 31, 2017, OHCA may initiate action, up to and including contract termination, against your current SoonerCare, and/or Insure Oklahoma agreement.

If you are a Group, Advanced Practice Registered Nurse, or Rural Health Clinic, this change will be incorporated into your contract renewal, so execution of an amendment is not necessary.

Thank you for the services you provide to our SoonerCare and Insure Oklahoma members. If you have any questions regarding this change, OHCA Provider Services is here to assist you. Feel free to contact us at the (800) 522-0114

Provider Enrollment and Provider Services