



Patient Review and Restriction **LOCK IN – PROGRAM**

The SoonerCare Patient Review and Restriction Lock-In Program aims to assist health care providers in monitoring potential abuse or inappropriate utilization of controlled prescription medications by SoonerCare members.* It works by requiring members who meet criteria to fill prescriptions from a single provider at a single designated pharmacy. Prescriptions for non-controlled medications can be filled at any pharmacy.

Who can refer a member for the Lock-In Program?

Referrals to the Lock-In Program can come from any health care professional concerned about the member's utilization of medications. This includes, but is not limited to, physicians, pharmacists, case workers, and employees of the Oklahoma Health Care Authority (OHCA) – administrator of SoonerCare.

How do I refer someone?

Simply call 1-800-522-0114 to make a referral or fill out a brief referral form on our website, www.okhca.org/rx. OHCA will review the members' claims, diagnoses and prescribing history to determine whether they meet criteria.

Of note: All referrals to the patient review and restriction program remain anonymous.

**Individuals enrolled in SoonerCare and Medicare – dual eligibles – do not qualify for the Lock-in Program.*



Oklahoma Health Care Authority PAIN MANAGEMENT PROGRAM

The SoonerCare Pain Management Program is designed to equip SoonerCare providers with the knowledge and skills to appropriately treat members with chronic pain. OHCA has developed an electronic Pain Management Toolkit available for download on our website: www.okhca.org/painmanagement.

Practice facilitators are available to help implement the components of the toolkit within practices, and behavioral health specialists are available for assisting providers in linking members with the appropriate treatment.

Lock-In Program Online Referrals

www.okhca.org/rx

P: 1-800-522-0114, option 4

F: 1-866-335-3331

Pain Management Program

Lisa Jack, EdD, CLC

1-405-455-1230

Lisa.Jack@okhca.org