



SoonerCare Obstetrical Care Coverage



SoonerCare Obstetrical Care Coverage Comparison Chart Choice/Traditional & Soon To Be Sooners	SoonerCare Choice & Traditional	Soon-to-be-Sooners
	Health care coverage for pregnant & postpartum women eligible for SoonerCare.	Coverage for undocumented and/or non-citizen pregnant women limited to pregnancy-related health care services for the benefit of babies to be born citizens of Oklahoma & the U.S. <u>Benefits for the mother end upon delivery.</u>
Office Visits		
-Routine Visits	Covered	Covered
-Specialty Visits	4 per month	2 per month
Dental Coverage (while pregnant)		
-Comprehensive exam	Covered	Not covered
-Cleaning	Covered	Not covered
-Radiography	Covered	Not covered
-Some fillings	Covered	Not covered
Vision Coverage		
-Vision checks	Only for individuals age 20 and under	Not covered
Hospital Care		
-Delivery services	Covered	Covered
Ultrasounds Must be performed by OB/GYN, radiologist, OHCA contracted MFM, nurse midwife, family practice physician, advance nurse practitioner in OB, certified in OB ultrasonography		
-1 st trimester abdominal or transvaginal	1 per pregnancy	1 per pregnancy
-Abdominal during 2 nd or 3 rd trimester	1 per pregnancy	1 per pregnancy
Specialty Ultrasounds For women with suspected or identified fetal maternal abnormalities Must be performed by Maternal-Fetal Medicine Specialist		
-Fetal/maternal evaluation with detailed fetal anatomic exam	1 per pregnancy as medically necessary	1 per pregnancy as medically necessary
-Re-evaluation	As medically necessary	As medically necessary
Other Covered Services		
-Prescriptions	Covered	For pregnancy related conditions only
-Labs & some diagnostics related to pregnancy	Covered	Covered
-Maternal & infant health social work services	Services are covered while women are pregnant & up to 60 days postpartum	Services are covered while women are pregnant (mother's coverage ends at delivery)
-SoonerRide (non-emergency transportation)	Covered	Not covered
-Lactation consultation services	Services are covered while women are pregnant & up to 60 days postpartum	Services are covered while women are pregnant (mother's coverage ends at delivery)
-Smoking cessation	Counseling & Nicotine replacement prescriptions	Counseling & nicotine replacement prescriptions (mother's coverage ends at delivery)
-Diabetes testing supplies	Covered	Covered
-Genetic counseling	Covered	Covered
-Patient advice line	Covered	Covered
High Risk OB Care Additional limited services for approved high risk pregnancy conditions.		
-Fetal nonstress tests	Prior Authorization Required	Prior Authorization Required
-Biophysical profiles	Prior Authorization Required	Prior Authorization Required
-Additional Ultrasounds	Prior Authorization Required	Prior Authorization Required
-Enhanced antepartum management	Prior Authorization Required	Prior Authorization Required

If you have additional questions, please refer to the back of this page for helpful phone numbers

Helpful Numbers

SoonerCare Helpline

1-800-987-7767

1-800-757-5979 (TDD)

Monday through Friday: 8 a.m. to 5 p.m.

Patient Advice Helpline

1-800-530-3002

1-800-722-0353 (TDD)

Relay Service – 711

After 5 p.m. weekdays and any time on weekends and holidays

Translation Services Available

TeleInterpreters

1-866-872-0807

Client ID: 53510

For providers who have patients that speak a different language

SoonerRide

1-877-404-4500 (V/TDD)

Monday through Saturday: 8 a.m. to 6 p.m.

Members – Call at least **3** days before appointment

1-800-435-1034

For members to call if their ride is late or has not shown up

EDS (Electronic Data Services)

1-800-522-0114

1-866-574-4991 (fax)

(405) 702-9080 (fax)

Behavioral Health Department (For Members)

1-800-652-2010 (V/TDD)

For members who require non-emergency referral or assistance

Care Management Department

1-877-252-6002 (V/TDD)

Monday through Friday: 8 a.m. to 5 p.m.

For members that have complex and/or unusual health care needs

OHCA Call Tree Options (For Providers)

1-800-522-0114

(405) 522-6205 local

Option 1: OHCA Call Center

*For claim status, eligibility inquiries or policy questions

7:30 a.m. to 5:30 p.m. (M-F)

Option 2, 1: Internet Help Desk

*For internet PIN resets or assistance with SoonerCare Secure Site

8 a.m. to noon & 1 p.m. to 5 p.m. (M-F)

Option 2, 2: EDI Help Desk

*For assistance with batch transactions

8 a.m. to noon & 1 p.m. to 5:30 p.m. (M-F)

Option 3, 1: Adjustments

*For questions concerning paid claim adjustments or outstanding A/R inquiries

7:30 a.m. to 4 p.m. (M,W,Th, F)

12 p.m. to 4 p.m. (Tues.)

Option 3, 2: Third Party Liability

*For health insurance injury/accident questionnaires, third party insurance inquiries, estate recovery or subrogation issues

8 a.m. to 5 p.m. (M-F)

Option 4: Pharmacy Help Desk

*For pharmacy issues

8:30 a.m. to 7 p.m. (M-F)

9 a.m. to 5 p.m. (Sat)

11 a.m. to 5 p.m. (Sun)

Option 5: Provider Contracts

*For information on provider contracts

8:30 a.m. to 4:30 p.m. (M,Tu,Th,F)

12:00 p.m. to 4:30 p.m. (Wed)

Option 6, 1: Pharmacy Help Desk

*For pharmacy authorizations

8:30 a.m. to 7:00 p.m. (M-F)

9 a.m. to 5 p.m. (Sat.)

11 a.m. to 5 p.m. (Sun)

Option 6, 2: Behavioral Health

*For behavioral health authorizations

8 a.m. to 5 p.m. (M-F)

Option 6, 3: Medical Authorizations

*For status of a medical authorization

7:30 a.m. to 5:30 p.m. (M-F)

Option 6, 5: Dental Authorizations

*For dental authorizations – status only

8 a.m. to 5 p.m. (M-F)

OHCA Website

www.okhca.org

