March 21, 2012

RE: Multiple Co-pays for Outpatient Hospital Visit

Dear Insure Oklahoma Individual Plan (IP) Member,

This letter is to let you know of changes to co-pays for hospital visits that do not require you to stay overnight (outpatient). Starting on April 1, 2012, this change will let a hospital collect more than one co-pay for a single outpatient visit to the hospital. This update is not a change in policy, but it was made in order to fix an error in the Oklahoma Health Care Authority's (OHCA) claims system. The new method is closer to what other insurance carriers use.

Example: A member who is covered by an Insure Oklahoma IP plan goes into the emergency room (ER) and also gets a scan (MRI, PET, or CT) during their outpatient visit. In this example, the member would need to pay the $30 co-pay for the ER, and the $25 co-pay for the scan, bringing the member's co-pay to a total of $55 for the visit.

As part of this change, Insure Oklahoma IP members will no longer have to pay the separate co-pay for a radiologist to read their scanned images.

If you have questions, please call the Insure Oklahoma helpline at (888) 365-3742.

Sincerely,

Garth L. Splinter, MD
State Medicaid Director