

# DME CHANGES EFFECTIVE AUG. 1, 2020

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# AGENDA

- DME to home health changes.
  - Reason.
  - Policy language.
  - Notable coverage changes.
  - Face-to-face requirements.
  - Exiting authorizations.
  - Prior authorization submissions.
  - Prior authorization notifications.
  - Claims submissions.
- Resources.

DME TO HOME  
HEALTH CHANGES

# REASON FOR CHANGE

- CMS Home Health Final Rule of 2016.
  - Currently, DME is an optional stand-alone benefit for Oklahoma SoonerCare members. This CMS rule requires states to move DME under home health as a mandatory benefit.

# POLICY LANGUAGE

- The term DMEPOS will no longer appear in policy.
- The policy will still refer to DME providers as DME suppliers, but otherwise DME has now been changed to medical supplies, equipment and appliances.
- The place of service has been updated to be any setting in which normal life activities take place, except for inpatient settings.

# NOTABLE COVERAGE CHANGES

- Some of the notable changes will be to adult coverage of the following:
  - Nebulizers.
  - C-paps.
  - Sleep studies.
  - Bath chairs.
  - Enteral (tube fed) formulas and supplies.
  - Incontinence supplies.
    - Please note, incontinence supplies for members ages 0-20 MUST be provided by People First Industries.

# FACE-TO-FACE REQUIREMENT

- **Face-to-face encounter**

- Means a patient visit in which a practitioner, as defined by 42 C.F.R. 440.70(f), completes a face-to-face assessment related to the primary reason the beneficiary requires durable medical equipment. The face-to-face encounter must occur no more than six months prior to the start of services. The ordering physician must document the face-to-face encounter, including the practitioner who conducted the encounter and the date of the encounter. Clinical findings must be incorporated into a written or electronic document included in the beneficiary's medical record. The face-to-face encounter may occur through telehealth.

# EXISTING AUTHORIZATIONS

- For members who have an existing prior authorization through one of the waiver programs, the prior authorization will be valid through the current end date. For continuation of services that will be considered under TXIX, requests will need to be submitted to OHCA.

# PRIOR AUTHORIZATION SUBMISSIONS

- Must be submitted through the secure SoonerCare provider portal by the DME provider.
- Supporting documents must be uploaded at the time of PA submission.
  - Order or script.
  - Certificate of medical necessity (if applicable).
  - Documentation from member's medical records to support the need for requested service.
- Manually priced items will not be priced at the PA level. They will be priced at the claims level.

# PRIOR AUTHORIZATION NOTIFICATIONS

- Member will receive notification of decision via mail to the address listed on the members eligibility file.
- Providers will receive notification through the secure provider portal.
  - For denied or cancelled services, review the remarks section of the PA notice. The remarks section will have detailed information as to why the service was denied or cancelled. Members will also receive this information on the PA notice that is mailed to them.
  - If PA is denied or cancelled, DME provider can obtain additional supporting documentation and resubmit as a NEW PA request.
  - If denial is on a member who currently has eligibility through one of the waiver programs as well, DME provider may reach out to the members case manager. They can contact the members primary physician for additional documentation, if needed, or check if the service may be obtained through the perspective waiver program. Members are not required to go through the TXIX appeals process prior to turning to the waiver program for possible coverage.

# CLAIM SUBMISSIONS

- Will require an ordering physician to be on the claim.
- Manually priced items will require the following with claim submission.
  - HCA-50.
  - Cost invoice.
  - MSRP – if no MSRP available, need explanation as to why.
  - Delivery ticket.

# RESOURCES

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- [www.okhca.org](http://www.okhca.org)
  - DME webpage.
  - Forms webpage.
- [DMEAdmin@okhca.org](mailto:DMEAdmin@okhca.org)
- [SoonerCareEducation@okhca.org](mailto:SoonerCareEducation@okhca.org)



**OKLAHOMA**  
Health Care Authority

## GET IN TOUCH

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[mysooner care.org](http://mysooner care.org)

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